

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings of claims in the application:

Listing of Claims:

1-25. (Canceled)

1 26. (New): A method for supporting orders for a transformer received via a
2 web site of a sales department, the sales department is associated with a measurement
3 department in charge of transformer measurement, the method comprising steps of:
4 providing a renewal item as a menu item in a transformer introduction page of the
5 web site;
6 when the renewal item is selected by a customer, displaying at the customer's
7 terminal an order of the renewal menu including:
8 an installation date of a measuring circuit to inspect loss of the transformer
9 currently being used by the customer; and
10 at least one of a date, a place, or a person associated with a previous
11 inspection, for the purpose of installing the measuring circuit;
12 in the sales department, when an indication of selection of the renewal item is
13 received, then: registering an address of the customer's terminal in a customer database;
14 obtaining a response message from a mail server; and transmitting the response message to the
15 customer's terminal, the response message including a contents introduction message to be
16 serviced by an electric company with respect to the renewal and an inquiry message for
17 installation of the measuring circuit in a first step,
18 the contents introduction message including:
19 a description of a first step of installing the measuring circuit to obtain
20 actual power use condition of the customer;

21 a description of a second step of proposing an optimum renewal proposal
22 after measurement of the customer's actual power use condition for a predetermined
23 period of time;

24 a description of a third step of giving an opportunity for the customer to
25 judge the renewal proposal; and

26 a description of a fourth step of determining the installation date of the
27 renewal transformer,

28 the inquiry message including:

29 response columns of at least one of "capacity", "phase number", "primary
30 voltage", "secondary voltage", "number of transformers being installed", "manufactured
31 year" and "manufacturer" of the transformer currently being used by the customer;

32 a response column of occurrence or non-occurrence of "power failure"; and

33 a response column of a desired date for the installation of the measuring
34 circuit; and

35 in the customer's terminal, when receiving the response message, then receiving
36 information from the customer for a reply to the response message and sending the reply to a
37 factory, the reply containing at least one of "capacity", "phase number", "primary voltage",
38 "secondary voltage", "number of transformers being installed", "manufactured year" and
39 "manufacturer" of the transformer currently being used by the customer.